The Ride Guide @wmata.com e-mail

www.wmata.com (The Ride Guide) Plan your trip online at:

Weekends, 8 a.m. to 10:30 p.m. Weekdays, 6 a.m. to 10:30 p.m. (TDD 202/638 -3780) 202/637 -7000 Metro Information

For more information, call:

sales offices (locations are listed inside this brochure). Senior/Disabled farecards are available at Metro farecard vending or Passes/Farecards machines. student farecards may be purchased in stations at display. Farecards except Senior/Disabled and D.C. at the kiosk and beneath the large Metrorail map Station-to-station fares are posted in every station the regular fare for each trip not to exceed \$1.60. encoded \$3 and \$10 farecards that deduct one-half have Metro ID or Medicare cards may buy specially Senior citizens and people with disabilities who

at all other times.

Reduced fares are in effect

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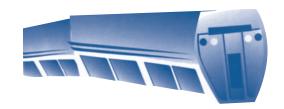
5:30 to 9:30 a.m.

Monday through Friday

Regular fares are in effect

are based on when and how far you travel. Metrorail. Fares range from \$1.10 to \$3.25, and Each rider must have a farecard or pass to ride

Seysil fares



stations for eligible D.C. school students. bia and at Silver Spring and Capitol Heights transfers also are free within the District of Columfor program eligibility information. Rail-to-bus and tickets. Students may check with their school eligible students may buy and use school tokens fare within the District of Columbia only. Only A school token or ticket is good for any Metrobus

dren under age δ may travel free with a fare

On Metrobus and Metrorail, up to two chil-

the District of Columbia Metrobus school fares in

paying customer.

Children ride free

.572 Jul \$1.10 fare. fo suəmkrd uo sdəəxə səsnox əsəys uo bsussi ton sra srstenarT**

of Good Hope Road. P2, P6 and 90 at stops at or south ,19 &W and southbound B2, P1, 47 A8 M20 W1 W2 W6 94 95 44 45 A2 44 46 496

60¢** Anacostia, District of Columbia

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no toella ni si srul \$254 20X ▶ 20Y ▶ 24T 155 18K 185 20F 20W

12E | 12F | 12L | 12M | 12R | 7M 3M 3Z 17C 17D

Fairfax County, Virginia

*\$06

Special Metrobus fares

Helpful Metro phone numbers

Information about adopting a Metrobus stop in your neighborhood to help keep our community beautiful.

Register comments, complaints and suggestions.

parking, senior citizen ID cards and more. Opens at 6 a.m. weekdays, 8 a.m. on weekends. Closes at 10:30 p.m. daily. TDD 202/638-3780 TDD

Elevator Outages/Metrorail

Group/Convention Sales 202/962-1326

pected personal emergency or unscheduled overtime.

with Disabilities 202/962-1245 TDD

Regional paratransit service 301/588-8186

Complaints 202/637-0128

Web Site www.wmata.com

disabled rider fares Metrobus senior citizen and 18b ▶ 76E' 76C' 76H' 76X 17K, 17L, 17M 18E, 18G, 18H, • 11K• 17A, 17B• 17G, 17H, CII NY PI3 PIY, PI9 WI3

ID card may be requested.

Medicare card. An additional photo

possession of a WMATA ID or

and for people with disabilities in

citizens 65 years of age and older,

On all routes at all times for senior

\$5.00 Express routes

\$1.10 Regular routes

Metrobus tares

20¢





all the sites in our nation's capital.

buses and trains, you will have more time to enjoy By understanding how to get around on Metro's

between Metrobus and Metrorail.

will save money and enjoy hassle-free travel priced passes, and SmarTrip cards, you simple fares, easy-to-use transfers, valueare visiting the city. With Metro's will help you to get around while you This guide to Metro's fares and passes Welcome to Washington, D.C.!

anywhere! of 9161 fare to

Your guide to Metro's a simple fare to anywi

Metro fare replacement policy

Metro is not responsible for lost farecards, passes or tokens/tickets. If you lose your farecard or pass while riding Metrorail, the maximum fare will be charged based on the time you exit. Farecards or passes that fall onto the tracks or into elevator shafts, etc., are considered lost.

Passes can only be exchanged before the pass period begins. No exchanges are made after the pass period begins. You may exchange unused farecards or passes and unopened Metrobus tokens or commuter tickets by mail and at Metro sales offices at Metro Center, the Pentagon and Metro Headquarters (600 Fifth Street, N.W.). Additional cash may be required to make the exchange at a Metro sales office because replacement farecards are only available in preset denominations.

If your farecard or pass doesn't open the faregate, show it to the station manager who will check it to see if it's damaged. If it is damaged, the station manager will give you a fare adjustment envelope. Retain the stub with the receipt number and drop the postage-paid, self-addressed envelope in any mailbox. A replacement farecard will be mailed to you. For an immediate replacement during Metro sales office hours, take the envelope to a sales office. For more information about exchanges of tokens,

> Metro Customer Assistance 202/637-1328

> > 26807-006143 • Y73M.2

tickets, damaged farecards or passes, please call:

Customer Assistance 202/637-1328

www.wmata.com (Talk to Metro)

csvc@wmata.com

www.wmata.com (The Ride Guide) TheRideGuide@wmata.com

Recorded information.

Guaranteed Ride Home 1-800/745-RIDE Must register in advance for a ride home in case of unex-

ID Cards for Riders

MetroAccess

1/800-523-7009 Toll Free Eligibility 301/562-5361

MetroPool/Metrochek...... 202/962-1326

Metro Mobility Link 202/962-6464 Transit information in Braille.

Metrobus and Metrorail timetables faxed to any metropolitan

Emergencies only

Wheelchair Lift-equipped

NA02100018

50.248 11/2000 INFORMATION: 202/637-7000 (TDD 202/638-3780) www.wmata.com

Washington Metropolitan Area Transit Authority

600 Fifth Street, N.W., Washington, D.C. 20001



Metrorail farecards

Buying a farecard is easy. Go to any farecard vending machine at the station and follow the directions. At the Passes/Farecards machine, push the AUDIO button for oral instructions. Need more help? Ask the station manager.

> Tip: Use small bills. Farecard machines only give \$5 or less in change, and only in coins.

Get a bonus

Buy a farecard for \$20 or more and get a 10 percent bonus. For example, pay \$20 and get a farecard worth \$22.

Entering the faregate

Go through the gate with the green light and white arrow. Be sure the arrow on the farecard or pass is face up and pointed at the gate. Take your farecard or pass. You need it to exit.

The fare is automatically deducted on exiting. If any value remains on the farecard or pass, it is returned. The faregate will not return the farecard or pass if there is no remaining value. If the value does not cover the fare, add money at the exitfare machine near the faregates.



Transfers

Metrobus transfers are free and valid for unlimited Metrobus connections — including round trips and stopovers — during the two-hour period shown on the transfer. Metrobus transfers are accepted on Ride On, DASH, Fairfax Connector, CUE, ART, The Bus, Connect-A-Ride and PRTC OmniRide.

Get a FREE Metrorail transfer at the station where you enter. With a rail transfer, pay just:

> 25¢ on regular Metrobus routes \$1.15 on express Metrobus routes

Senior citizens and disabled riders with valid Metro ID or Medicare cards ride FREE with a rail transfer. Most local bus systems will give you a discount with a rail transfer.

Using other transfers/fares

Transfers from Connect-A-Ride, DASH, PRTC OmniRide, Ride On and Fairfax Connector routes 306-404, 383, 384, 385 and 989 are valid for the full fare on regular Metrobus routes. Transfers from ART, The Bus, CUE and all other Fairfax Connector routes are valid for partial payment.

A Ride On token is valid for \$1.10 on regular and express Metrobus routes. MARC/VRE Transit Link Card, MARC weekly and monthly passes and VRE passes and tickets are valid for the fare on regular Metrobus routes.

Where to buy passes

Online

SmartLink is a convenient way to buy Metro passes online at www.wmata.com using your VISA, MasterCard or Discover card. Just visit Metro's web site at www.wmata.com and click on SmartLink. Make your selection from the online catalog and your order will be mailed to you within five days. And there's no charge for shipping and handling!

In Metro stations

Stop at a Passes/Farecards machine to buy a Metrorail One Day, 7-Day Short Trip or 7-Day Fast pass. Cash, Discover, VISA and MasterCard are accepted.

Metro passes

Metro passes are convenient and priced to save you money. With a pass, the more you ride, the more you save. Remember, Metrobus and Metrobus/Metrorail passes must be used during the time period specified on the pass. Metrorail-only passes are activated when you first use them, and at that time, the expiration date is printed on the pass.

Metrobus passes

Pass	Cost	Valid Period	Description
Regional			
One Day	\$2.50	One day. Expires at midnight.	Allows unlimited rides regionwide on regular Metrobus routes. On express routes, it covers \$1.10 of the \$2 fare. It is also accepted on local buses.
		e on Metrobuses and local no additional discount for	
Weekly	\$10.	Specific week.	Allows unlimited rides regionwide on regular Metrobus routes. On express routes, it covers \$1.10 of the \$2 fare.
Weekly Disabled	\$5.	Specific week.	Allows unlimited rides regionwide on regular and express routes. Only passengers with valid Metro ID or Medicare cards are permitted to buy and use this pass.
Weekly			
Senior	\$5.	Specific week.	Allows unlimited rides regionwide on regular and express routes. Only passengers with a valid Metro ID card are permitted to buy and use this pass.
28-Day	\$40.	Consecutive 28 days specified on pass.	Allows unlimited rides regionwide on regular routes. On express routes, covers \$1.10 of \$2 fare.
28-Day			
EXPRESS	\$70.	Consecutive 28 days specified on pass.	Allows unlimited rides regionwide on all Metrobus routes (regular and express).

Description

Pass	Cost	Valid Period	Description	
One Day	\$ 5.	Gate-activated. Becomes effective the first time it is used.	Allows a full day of unlimited rides after 9:30 a.m on any weekday and all day on any Saturday, Sunday or federal holiday	

Pass	Cost	Valid Period	Description
7 Day SHORT			
TRIP	\$17.50	Gate-activated. Becomes effective the first time it is used.	Allows unlimited rides that cost \$1.75 or less from 5:30 to 9:30 a.m. and from 3 to 7 p.m. on weekdays. Pass is valid for any trip at other times. If a trip costs more than \$1.75, use the Exitfare machine to add fare. The pass will be returned for continued use during the valid period.
7 Day FAST	\$25.	Gate-activated. Becomes effective the first time it is used.	Allows unlimited rides for seven consecutive days.
28 Day FAST	\$100.	Gate-activated. Becomes effective the first time it is used.	Allows unlimited rides for 28 consecutive days.
Metro	bus/1	Metrorail pa	sses
Pass	Cost	Valid Period	Description
Weekly Bus/Rail Short Trip	\$20.	Specific week.	Allows unlimited rides on regular and express buses AND covers Metrorail rides costing up to \$1.75 from 5:30 to 9:30 a.m. and from 3 to 7 p.m. on weekdays. Pass is valid for any trip at other times. If a trip costs more than \$1.75, use the Exitfare machine to add fare. The pass will be returned for continued use during the valid period.
Weekly Bus	s/		

Other ways to pay

SmarTrip® cards

SmarTrip[®] is a permanent, rechargeable Metrorail farecard. It's plastic like a credit card, and is embedded with a special computer chip that keeps track of the card's value.

A SmarTrip® card costs just \$5. Like a regular farecard, it earns a 10% bonus value when \$20 or more is added. You may add up to \$180 in value on a *SmarTrip*® card, so it can last a long time between charging.

Best of all, if you lose the *SmarTrip*® card, you don't lose the value if your card is registered.

For a \$5 replacement fee, we'll issue you a new *SmarTrip*[®] card with the value of the lost card at the time you notified us it was lost.

regular and express buses

Using *SmarTrip*® is easy and fast! Instead of inserting a farecard in the faregate, you touch the *SmarTrip*® card to the circular target panels on specially marked faregates.

You may buy *SmarTrip*® cards online at www.wmata.com, at Metro sales office at Metro Center, the Pentagon or Metro Headquarters (600 Fifth Street, N.W., Washington, D.C.). Or you may pick up an application at any Metro station.

Metrocheks

Metrocheks are available in denominations of \$1, \$5, \$10, \$15, \$20, \$21 and \$30. These exchangeable vouchers are accepted by more than 80 different transportation services — trains, buses and van pools — throughout the region. New federal tax laws allow employees to buy Metrochek — up to \$65 per month — from their employer via a pretax payroll deduction. For more Metrochek facts, call 202/962-1326.

Transit Link cards

Transit Link Card (TLC) works like a monthly pass on MARC and VRE commuter trains, and gives you unlimited Metrorail rides for a full month. TLC is available by mail and at the Commuter Stores at Ballston, Rosslyn and Crystal City. For details about the TLC card, call: MTA/ MARC at 1-800/325-RAIL (7245), VRE at 703/413-4287 or Metro at 202/637-7000.

At Metro sales offices

Metro sales offices at Metro Center, the Pentagon and Metro Headquarters (600 Fifth Street, N.W.) carry all Metro passes, high-value farecards, senior/ disabled farecards and Metro-bus tokens. D.C. school tokens, tickets and farecards are available to eligible students. You may pay by cash, cashiers' check or by a major credit card.

Sales offices are open Monday through Friday.

Metro Center: 7:30 a.m. to 6:30 p.m.

Pentagon: 7:30 a.m to 1 p.m. and 2 to 3 p.m. Metro Headquarters: 8 a.m. to 1 p.m. and 2 to 4 p.m.

Other retail locations

You can also buy Metro passes at —

- most SuperFresh, Safeway and Giant stores
- ▶ Commuter Stores at Ballston, Crystal City and Rosslyn
- ▶ White Flint Transit Store
- Silver Spring Commuter Express Store
- Connector Stores at Springfield Mall, Tysons-Westpark Transit Station, Herndon-Monroe and Reston Park & Ride lots.

For other locations, get the brochure, 300+ Places to Buy Metro Fares, at Metro stations and sales offices, or call 202/637-7000.